



FREE GUIDE · OCTOBER 2026

Warranty Guide & Checklist

What is covered, what is not, the papers to keep and how to claim

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VIMORAYA INTERIOR DESIGN STUDIO

Book a free design consultation

Questions about this checklist? Talk to a VIMORAYA designer.

Call / WhatsApp **+91 91138 04223**
vimoraya.com



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01 Your VIMORAYA warranty at a glance

Standard terms – the exact terms are written into your project agreement and warranty card.

WHAT	PERIOD	COVERS
Modular furniture & woodwork	10 years	Manufacturing defects in carcass and shutters – delamination, edge-band peeling, swelling from manufacturing faults – and installation workmanship.
Hardware – hinges, channels, lift-ups, baskets	Manufacturer's warranty	Brand terms apply. We register the hardware and handle claims with the brand for you.
False ceiling, electrical & plumbing work	1 year	Cracks, loose fittings, tripping or leaks caused by our workmanship.
Painting & wallpaper application	1 year	Peeling, bubbling or lifting caused by application.
Appliances, lights & sanitaryware	Manufacturer's warranty	Covered by each brand's warranty card – we help you raise claims.
Free service visits	First year	Hinge and channel re-alignment once the home settles.

02 What interior warranties usually do not cover

These exclusions are common across the industry – read them in any warranty before you sign.

☐ Misuse, impact, accidents or overloading shelves and drawers

☐ Water damage from leaks or seepage left unattended

Published terms set cut-offs of 24–72 hours depending on the board grade – get leaks fixed immediately.

☐ Fading or colour change from sunlight, heat or harsh cleaners

☐ Termites, pests and pets

☐ Natural movement of wood and stone

Slight expansion, shade variation and grain differences are a property of the material.

☐ Alterations, drilling or repairs by anyone not authorised by your interior company

☐ Appliances, lights and fittings

These carry their own brand warranties instead.

03 Paperwork to collect at handover

☐ Signed warranty card listing each category, start date and period

- ☐ **Final itemised BOQ with brands, grades and models**
Board grade, laminate or finish codes, hardware brand and model.
- ☐ **GST invoices for woodwork, hardware and appliances**
- ☐ **Board details with the ISI mark and CM/L licence number** IS 303 · IS 710
- ☐ **Appliance warranty cards – registered with each brand on time**
- ☐ **Room-by-room photos and videos on handover day**
- ☐ **Care and maintenance instructions for every finish**
- ☐ **Service contact and expected response time**
- ☐ **Dates for your free service visits**

04 Keep your warranty valid

- ☐ **Report defects early, with photos**
Small issues are faster and cheaper to fix.
- ☐ **Fix leaks immediately and keep kitchens and bathrooms ventilated**
- ☐ **Clean with mild soap and a soft cloth**
Avoid acetone, bleach and abrasive pads on any finish.
- ☐ **Respect drawer and shelf load limits; never stand on lofts or drawers**
- ☐ **Don't drill into or modify modular units – ask your interior team first**
- ☐ **Keep your documents safe**
Some warranties end when the home is sold – ask before selling.

05 How to raise a warranty claim

1. Message us on WhatsApp (+91 91138 04223) with photos or a short video and your project name
2. Share your warranty card or invoice number
3. We inspect and confirm in writing whether it is covered, with a repair plan
4. Repair or replacement is scheduled
Replacements match size, function and colour as closely as possible.
5. Sign off when it's fixed and keep the closure note with your warranty papers

RESEARCH & SOURCES

- HomeLane Terms & Conditions – warranty, exclusions and claims (industry benchmark) – <https://www.homelane.com/homelane-terms-conditions>
- Hettich India – architectural hardware warranty – https://www.hettich.com/fileadmin/Media_Center/Catalogue/HIN_Architectural_Hardware_Warranty.pdf
- Studio Matrix – snagging and handover documents – <https://www.studiomatrix.org/guides/snagging-punch-list-handover-india>
- Greenply – how to check ISI-marked plywood – <https://www.greenply.com/blogs/is-it-isi-marked-essential-checks-for-buying-authentic-plywood-in-india>

General guidance for homeowners. Your project agreement and warranty card set the exact terms of your project.

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